

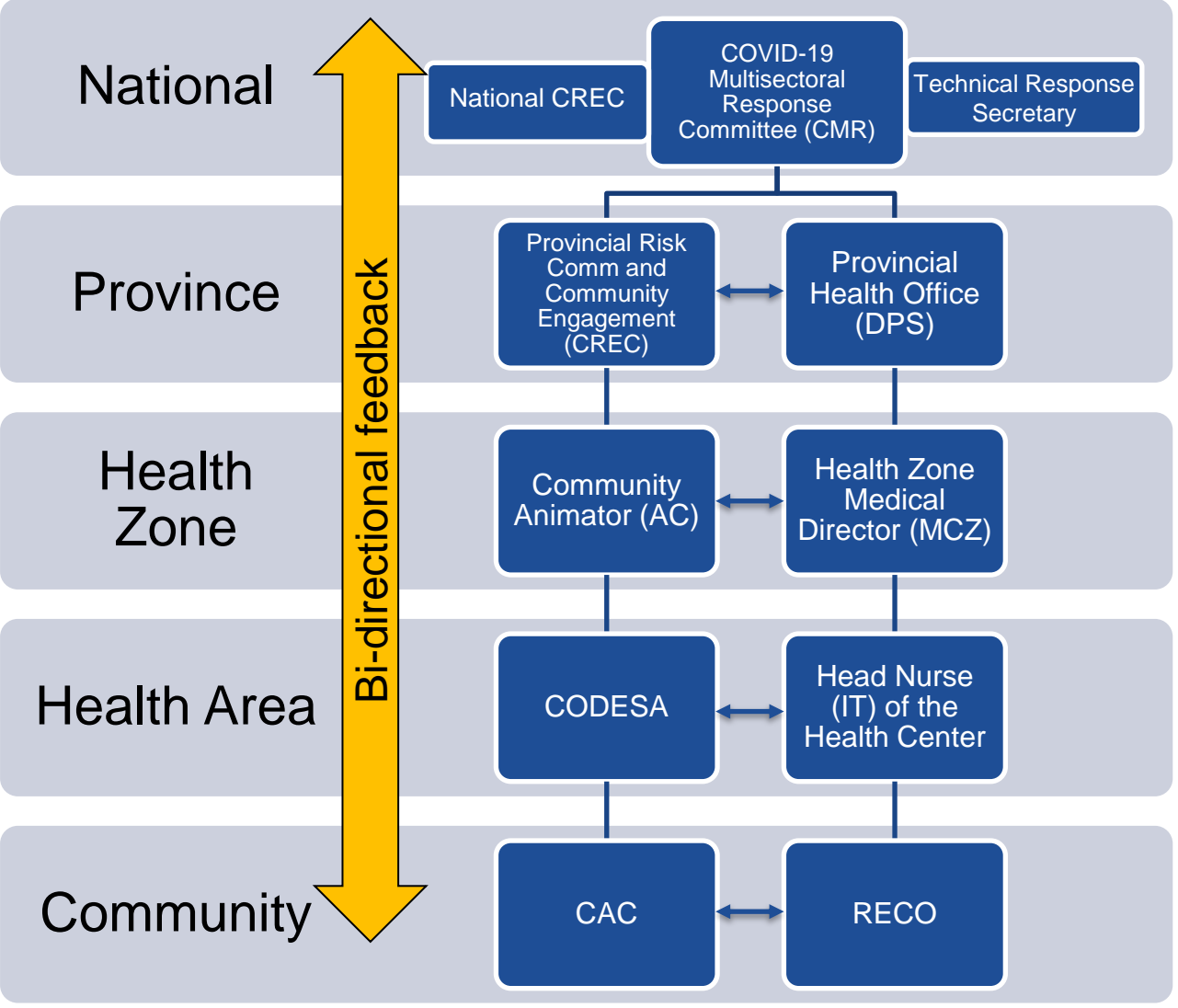
# Cascading risk communication and community engagement (RCCE) efforts to support COVID-19 response in Haut Katanga and Kinshasa provinces, Democratic Republic of the Congo (DRC)

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# RCCE in the DRC



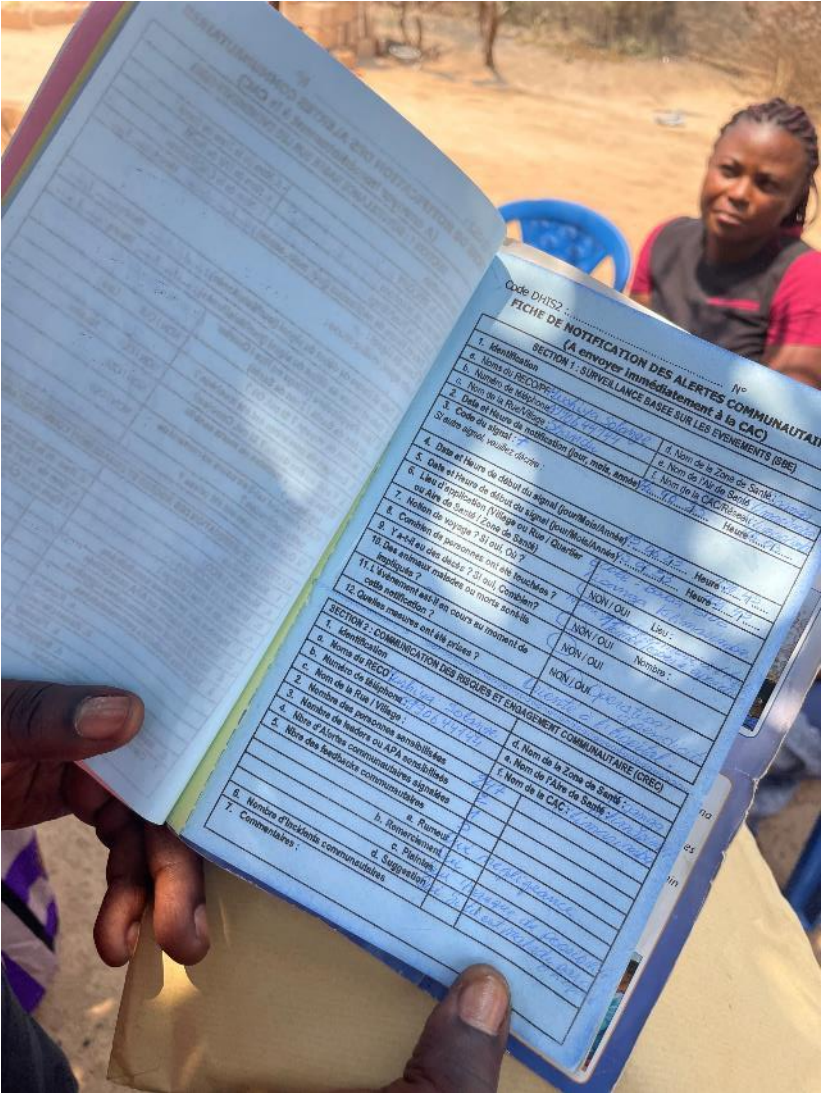
## Results – Building Capacity and Expanding Reach

- **Established 1,492 CACs and trained 8,067 RECO** in 10 health zones in Kinshasa and Haut Katanga provinces between July – December 2022.
- **Developed 1,492 Community Action Plans (PAC)** in alignment with the National Integrated Communication Plan (PIC) between January – March 2023.
- **Conducted supervision visits at 3- and 6-months** post-PAC initiation to assess reach and reporting and identify lessons learned.
- CACs reported reaching **>2.2 million** people in Kinshasa and **>100,000** in Haut Katanga between March – September 2023

Province	Number of streets/avenues visited		Number of people sensitization (household visits)		Number of people sensitized outside of household visits		Number of community leaders sensitized	
	Haut Katanga	Kinshasa	Haut Katanga	Kinshasa	Haut Katanga	Kinshasa	Haut Katanga	Kinshasa
<b>March-Sept 2023</b>	<b>515</b>	<b>17,443</b>	<b>103,714</b>	<b>2,292,536</b>	<b>77,797</b>	<b>266,643</b>	<b>715</b>	<b>15,712</b>

## Results – Facilitators and Barriers

- CAC/RECO reported being **well-trained** to respond to COVID-19
- **Community action plans** developed and shared with higher levels
- Lack of **visibility** of RECO (badges, vest, etc.); some felt demotivated by this **lack of recognition**
- Some streets/households not covered due to **inactive** or displaced RECO
- Data collection not **harmonized** across sectors; **resupply** of tools a long-term challenge
- Need to **reinforce capacity** to manage misinformation and rumors

A photograph showing a person's hands holding a blue folder containing a form titled 'FICHE DE NOTIFICATION DES ALERTES COMMUNAUTAIRES'. The form is divided into two sections: 'SECTION 1 - SURVEILLANCE BASEE SUR LES EVENEMENTS (SBE)' and 'SECTION 2 - COMMUNICATION DES RUMORS ET ENGAGEMENT COMMUNAUTAIRE (GREC)'. The form contains various fields for data collection, including identification, date and time, location, and communication details. A woman is visible in the background, looking at the form. The setting appears to be a rural area with a dirt ground and some vegetation.

Community events/rumors notification form, Haut Katanga province, September 2023



# Lessons Learned & Recommendations



*Conducting supervision/ data collection visits in Haut Katanga, September 2023.*

- Major effort and resources to establish CAC, identify and train RECO, and develop PACs.
- Activation of this network of community actors has huge potential during health emergencies.
- Multiple tools and reporting responsibilities are challenging to manage with limited time/resources.
- RECO want more visibility in their communities and more support from political-administrative authorities.
- Need to continuously strengthen capacities to address evolving rumors and misinformation.
- Need for support and resources to operationalize community action plans (PAC) to respond to community needs.
- Need to explore sustainability strategies over the long term to respond to future health challenges.