



*At RTI, we are working to improve human health by studying the organizations, systems, and programs that are intended to improve access to safe and appropriate health services.*



### **RTI Locations**

#### **Main Office**

Research Triangle Park, North Carolina

#### **Other Domestic Offices**

Atlanta, Georgia  
Chicago, Illinois  
Cocoa Beach, Florida  
Greenville, North Carolina  
Hampton, Virginia  
Rockville, Maryland  
Waltham, Massachusetts  
Washington, DC

#### **International Offices/Subsidiaries**

Manchester, England  
Jakarta, Indonesia  
Warsaw, Poland  
Pretoria, South Africa  
Dubai, United Arab Emirates  
San Salvador, El Salvador



For additional information on health services research at RTI, visit <http://www.rti.org/health> or contact:

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RTI-1807 10/2003

# Health Services Research



## RTI seeks to improve access to medical and dental services, particularly among vulnerable populations.

Health care access, delivery, and organization critically influence public health and health care quality, outcomes, and cost. RTI's health services researchers evaluate health care organizations, focusing on interactions among the structural characteristics and the nature of internal/external relationships. We also examine workforce and resource allocations for the delivery of health services (medical and dental), as well as the characteristics of the persons served.

In particular, we focus on access of special populations to health services and the reduction in health disparities by race/ethnic identity, disability or health status, and socioeconomic factors.

Health services research at RTI is an interdisciplinary enterprise—combining expertise in sociology, economics, health care policy and administration, epidemiology, public health, social psychology, statistics, and survey methods. Our research methods include large-scale surveys, quantitative analyses of health data, case studies, qualitative analyses, and meta-analysis. Central to our research is the Evidence-based Practice Center, which we operate in collaboration with the University of North Carolina at Chapel Hill.



### Highlights of Our Research Efforts

The range of issues RTI addresses is best illustrated by a select list of our projects.

#### Special Populations and Disparities

- Racial disparities in services use among pregnant women with Medicaid
- Dental care considerations of special and disadvantaged populations
- Measuring health disparities
- Reporting of HIV, STD, TB, and hepatitis by tribally operated and urban health facilities

#### Quality of Care and Patient Safety

- Analysis of codes of professional and medical ethics
- Management of dental patients who are HIV positive
- Effectiveness of adjunctive antimicrobials in therapy for chronic periodontitis

#### Health Care Systems

- Case studies of managed care arrangements for Medicare dually eligible beneficiaries
- Trends in retiree health benefits

#### Health Services Utilization

- Services utilization, managed care, and substance abuse treatment
- Care use and access for racial/ethnic populations
- Health, literacy, and differences in health services utilization and outcomes

#### Program Evaluation

- Evaluation of the opioid treatment accreditation program
- Multisite evaluation of substance abuse prevention in workplace managed care

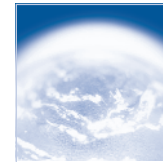
- Analysis of the Medicare current beneficiary survey to evaluate Medicare education
- Evaluation of area health education centers
- Evaluation of the Pregnancy Risk Assessment and Monitoring Surveillance System (PRAMS)

#### Health Plan Assessment

- Evaluation of the BadgerCare Medicaid demonstration
- Promoting use of CAHPS surveys to assist quality improvement organizations
- Conducting and analyzing CAHPS surveys of Medicare fee-for-service

### Related Research at RTI

Constituting our largest single field of study, health research at RTI spans everything from the human genome to global health education. We pursue multidisciplinary studies in many areas, drawing on a range of capabilities that includes survey and research methodology, sampling and statistics, and medical epidemiology. For more information on health research at RTI, visit <http://www.rti.org/health>.



**RTI International ([www.rti.org](http://www.rti.org))** is an independent, nonprofit organization dedicated to conducting research that improves the human condition.

With a staff of more than 2,000 people, RTI offers innovative research and development and a full spectrum of multidisciplinary services in health and pharmaceuticals, advanced technology, survey and statistics, education and training, economic and social development, and the environment. RTI maintains nine offices in the United States, five international offices, and one international subsidiary, as well as project offices around the world.